



Federal Communications Commission

Approved by OMB
3060-0999
See instructions for
public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2014 - December 31, 2014

Filing Confirmation Number: 0006630799

Filing Deadline: February 18, 2015

FRN: 0020419552

Filing Date: 01/22/2015 03:48 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: Assurance Home Phone Services, Inc.

Brand Names: Surety Wireless

PO Box:

Street Address: 4352 SE 95th Street

City: Ocala

State: FL

Zip Code: 34480

Contact Name: Tina Allen

Contact Phone: (352) 233-2717

Contact Fax: (352) 233-2724

Contact Email: tallen@telecomservicebureau.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Telecom Service Bureau, Inc.

PO Box:

Street Address: 4352 SE 95th Street

City: Ocala

State: FL

Contact Name: Tina Allen
Contact Phone: (352) 233-2717
Contact Fax: (352) 233-2724
Contact Email: tallen@telecomservicebureau.com

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)? Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation? Yes

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.mysuretywireless.com

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Customers can obtain new service by calling the company customer service number or by applying via the company website. The company has not performed local event outreach this year.

Methodology for Functionality Levels

Company used Phone Scoop, FCC ID lookup, and Manufacturer's information where available to determine the functionality of its handsets.

Report Remarks

This report was filed late due to confusion with the FCC Form 555 deadline on the company calendar. As soon as the company realized the filing was missed they immediately reached out to correct the issue.

You have reported the following handset model summary information.

Total number of handsets offered: 11

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	9	82%	2	18%			11

Handset 1: Kyocera E4233

Handset Maker

Kyocera

Handset Model Name

E4233

FCC ID

V65E4233

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 12/14 to 12/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

M4/T4

Remarks

Handset 2: LG LN272 (Rumor Reflex)

Handset Maker

LG

Handset Model Name

LN272 (Rumor Reflex)

FCC ID

ZNFAN272

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 12/14 to 12/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

M4/T4

Remarks

Handset 3: LG LN510 (Rumor Touch)

Handset Maker

LG

Handset Model Name

FCC ID

LN510 (Rumor Touch)

BEJLN510

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 06/14 to 09/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

M4/T4

Remarks

Handset 4: LG LS670 (Optimus S)

Handset Maker

LG

Handset Model Name

LS670 (Optimus S)

FCC ID

BEJLS670

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 02/14 to 04/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

M4/T4

Remarks

Handset 5: Samsung D720

Handset Maker

Samsung

Handset Model Name

D720

FCC ID

A3LSPHD720

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 10/14 to 10/14

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

M4/NA

Remarks

Handset 6: Samsung M810 (Instinct S30)

Handset Maker

Samsung

Handset Model Name

FCC ID

M810 (Instinct S30)

A3LSPHM810

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 02/14 to 02/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

M4/T3

Remarks

Handset 7: Samsung M910

Handset Maker

Samsung

Handset Model Name

FCC ID

M910

A3LSPHM910

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/14 to 01/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

M4/T3

Remarks

Handset 8: Sanyo SCP-2300**Handset Maker**

Sanyo

Handset Model Name**FCC ID**

SCP-2300

AEZSCP-23H

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 10/14 to 10/14

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

M3/NA

Remarks

Handset 9: Sanyo SCP-2700 (Juno)

Handset Maker

Sanyo

Handset Model Name

SCP-2700 (Juno)

FCC ID

V65SCP-27H

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 04/14 to 04/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

M4/T4

Remarks

Handset 10: Sanyo SCP-3200

Handset Maker

Sanyo

Handset Model Name

SCP-3200

FCC ID

AEZSCP-32H

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/14 to 01/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

M4/T4

Remarks**Handset 11: Sanyo SCP-3810 Mirro****Handset Maker**

Sanyo

Handset Model Name**FCC ID**

SCP-3810 Mirro

V65SCP-3810

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 08/14 to 08/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

M4/T4

Remarks

Certification

This Report has been certified by:

Joseph Fernandez President
01/22/2015 03:48 PM